

TERMS & CONDITIONS

Blissful Retreats, a Maryland LLC



These Terms & Conditions ("Terms") govern registration, payment, and participation in retreats and events offered by the Company. By registering or attending, you agree to these Terms.

1. Privacy Policy

We collect personal information necessary to operate the retreat:

- Name and contact details
- Emergency contact information
- Dietary, accessibility, or accommodation info voluntarily provided

Use: Communications, logistics, and safety. We do not sell your information. Reasonable steps are taken to protect your data.

2. Deposits, Refunds & Cancellation Policy

Deposits. A non-refundable deposit equal to a minimum of thirty percent (30%) of the total retreat fee is required at the time of booking to secure participation. The remaining balance must be paid in full no later than forty-five (45) calendar days prior to the retreat start date.

Cancellations and Refunds. The initial deposit is non-refundable under all circumstances. If a written cancellation request is received more than forty-five (45) calendar days prior to the retreat start date, fifty percent (50%) of any additional payments made beyond the deposit will be refunded. Cancellations received forty-five (45) calendar days or fewer before the retreat start date are not eligible for any refund.

3. Force Majeure

The Company shall not be liable for any delay, modification, interruption, or cancellation of the Retreat or its obligations under this Agreement caused by events beyond its reasonable control ("Force Majeure Events"), including but not limited to acts of God, natural disasters, severe weather, pandemics or public health emergencies, governmental orders, travel or accommodation disruptions, labor disputes, power outages, or other similar events.

In the event of a Force Majeure Event, the Company may modify, postpone, relocate, or cancel the Retreat. Any refunds, credits, or rescheduling options shall be provided in accordance with the Company's cancellation and refund policies, and such events shall not be considered a breach of this Agreement.

4. Arbitration

Any dispute, claim, or controversy arising out of or relating to this Agreement, the Retreat, or any services provided shall first be addressed through good-faith informal efforts to resolve the matter. If the dispute cannot be resolved, it shall be resolved exclusively through binding arbitration, and not in a court of law, except as required by applicable law.

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Arbitration shall be conducted by a single neutral arbitrator in accordance with the rules of the American Arbitration Association (AAA) and shall take place in the State of Louisiana, unless the parties agree otherwise in writing. Each party shall bear its own attorneys' fees and costs unless otherwise required by law or awarded by the arbitrator. The arbitrator's decision shall be final and binding, and judgment may be entered in any court of competent jurisdiction.

By agreeing to this provision, the participant knowingly waives the right to a trial by judge or jury.

5. Acceptable Behavior & Community Guidelines

Onsite Conduct

- Participants attending in person are expected to:
- Treat all participants, facilitators, staff, and venue personnel with courtesy and respect
- Follow all posted rules, safety guidelines, and instructions provided by Blissful Retreats or the venue
- Respect personal boundaries, privacy, and differing perspectives

Disruptive, unsafe, disrespectful, or inappropriate behavior will not be tolerated. Blissful Retreats reserves the right, at its sole discretion, to remove any participant from the retreat for conduct that interferes with the experience or safety of others. Removal due to misconduct will be without refund.

Virtual Conduct

- Participants attending virtually are expected to:
- Engage respectfully in all live sessions, chats, and community spaces
- Use appropriate language and behavior at all times
- Be dressed in a manner appropriate for a group setting (comfortable attire is encouraged; clothing must be present and appropriate)
- Refrain from recording, distributing, or sharing retreat content without prior written consent

Blissful Retreats reserves the right to mute, remove, or block virtual participants whose behavior is disruptive, disrespectful, or violates these guidelines, without refund.

Prohibited behavior: Harassment, discrimination, unsafe or disruptive conduct, or possession/use of alcohol and/or illegal drugs. Company may remove participants for violations without refund.

6. Media & Communications

Photos or recordings taken in group settings may be used internally or for promotion unless you opt out in writing before the retreat.

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7. Limitation of Responsibility

Company is not responsible for:

- Lost, stolen, or damaged personal property
- Individual travel arrangements
- Personal decisions made by participants

Participation requires signing a separate Liability Waiver.

8. Governing Law

Maryland law applies, except where local law requires otherwise.

Acknowledgment:

I have read and agree to the Terms & Conditions

Participant Signature: _____

Date: _____